



## Course Determination: How to Choose the Correct Course to Ensure the Most Impactful Education

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**23+**

years of  
experience

**1k+**

referring regulators, organizations,  
& attorneys

**17k+**

clinicians  
successfully helped



# Course Topics Overview

- Professional Boundaries
- Ethics and Professionalism  
(one-day and two-day options offered)
- Civility and Communication
- Medical Record Keeping
- Proper Prescribing
- Risk Management Essentials

# Course Nuts and Bolts

- Delivered on Zoom platform
- Slides are prompts for discussion
- Faculty advance preparation: review of pre-course assignments, referral documents



# Pre-Course Requirements

- ✓ Zoom checkpoint meeting
- ✓ Identity verification
- ✓ Pre-course assignments



## PBI Virtual Live Classroom®

- Face-to-face, real-time instruction
- Limited class size  $\leq 15$  participants
- Professional attire and setting
- Private space, no virtual backgrounds



# PBI Virtual Live Classroom®

- Participation requirements:
  - Webcam required to be on during the course
  - Continuous interaction and discussion
  - No distractions or disruptions



## Professional Boundaries Course

Three days

Addresses issues that are relationship-based,  
involving overstepping professional lines or role



# Ethics and Professionalism Course

One- or two-day course options

Addresses issues based in violations of law, codes of conduct, or other guidelines or policies

Boundaries vs. Ethics course difference

## Ethics or Boundaries Course?

- Ethics and boundaries are interrelated
- Good professional boundaries facilitate ethical practice
- Both incorporate ethical principles, virtue, reasoning and judgment

BOUNDARIES  
ETHICS  
BOUNDARIES  
ETHICS  
BOUNDARIES  
ETHICS  
BOUNDARIES  
ETHICS

# Civility and Communication Course

Three days

Addresses disruptive behaviors and communication problems in the workplace, either with staff, administration, or patients.



# Medical Record Keeping Course

Two days

Addresses deficiencies in medical record keeping

NEW! Record Review Program



# Proper Prescribing Course

Two days

Addresses deficiencies in prescribing practices, especially regarding controlled substances, pain management, and addiction

# Risk Management Course

One day

Broad-based overview of potential risks nurses face



# Personalized Protection Plan

- A “living” practical action plan with timeframes and reminders built in
  - Organizational – Changes to the work setting or to their engagement with the work setting
  - Professional – Ways they will demonstrate staying in their professional role
  - Personal – Ways of improving physical, mental health, relationships; self-care



## Extended Edition (MAS)

- Faculty-led group teleconference seminars
- One hour weekly, for total of 12 seminars
- Cohort based; same faculty and participants each week
- Can be added to any live PBI course



# The Impact

“Faculty used the word ‘transformative’ as far as the impact this course has had on people in the past, and I see that personally. I found it to be more mentally and emotionally engaging, demanding, and exhaustive than I ever could have predicted. The outcome has been one of healing and a significant increase in my personal awareness and new knowledge and tools I know will directly benefit both my practice and my patients.”

– PB-24 participant

# How Can We Help You?

- ✓ Status of registration
- ✓ Copy of course completion certificate
- ✓ MAS participation
- ✓ Guidance on most appropriate course
- ✓ General questions

# Thank you!

Contact PBI Education

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